

Tens across the board – Quorn care home gets the perfect score

A care home in Quorn is celebrating after receiving a perfect score on a leading review website.

Care UK's Lonsdale Mews, on Farley Way, has been awarded a review score of 10 by leading website carehome.co.uk – the highest possible mark.



The score was calculated using reviews written by relatives, who were impressed by the home's activity programme, including regular exercise sessions, more recently a St Patrick's Day celebration and even a disco. Many of them also noted positive improvements in their loved ones' health since moving to the home, praising the team's kindness and the high quality of meals prepared by the home's chef – from special dishes to tailored desserts to suit residents' tastes and cravings.

Toby Sturgess, Home Manager at Lonsdale Mews, said: "I'm incredibly proud of everyone here at Lonsdale Mews. Securing a review score of 10 is no easy feat in the best times, so to achieve this

during a global pandemic is a credit to their hard work and dedication. Residents come first, no matter what, so I'm pleased to see the team's commitment to residents' wellbeing recognised.

"We opened just over six months ago, and we can't thank local families enough for trusting us with their loved ones' care. Reading all these positive reviews has been truly heart-warming, so we'd like to say a big thank you to them for their kind comments.

"We strive to create an environment that is not only suited to everyone's needs, but also gives every resident an opportunity to lead a fulfilling life, whether that means enjoying lifelong hobbies or discovering new ones. Moving into a care home is a time for new beginnings, and we're looking forward to accompanying more residents through this new journey in the future."

Lonsdale Mews offers full-time residential, nursing and dementia care, as well as short-term respite. The home incorporates space for hobby and leisure activities and includes its own cinema, hairdressing salon and café. The layout of the building is configured into a series of individual suites, each having a dedicated lounge/dining room to help facilitate the creation of close-knit communities.

To find out more about Lonsdale Mews or to arrange a private viewing appointment, please call Customer Relations Manager, Jenny Cartwright, on 01509 801 587, or email jenny.cartwright@careuk.com

For more general information, please visit careuk.com/lonsdale-mews

Ends

Notes to Editors:

Care UK is one of the largest providers of residential care for older people. As a well-established organisation with over 35 years of experience in caring for older people, we are proud to run more than 120 homes offering both residential and nursing care.

For two years running, Care UK has won more major care sector awards than any other large care home provider. We also have more outstanding rated homes than any other organisation. Those are just some of the reasons why we're trusted by more than 6,500 families.

Our care homes provide an impressive range of services for older people, ranging from short stay respite care to nursing care, end of life care, plus specialist care and support for people living with Alzheimer's and other forms of dementia.

We are proud to be building so many modern, luxurious and comfortable new care homes - we have opened over 50 new homes since 2013 and expect to open at least 15 more before the end of 2024 in locations including Haywards Heath, Shrewsbury and Chichester.

For more information about Care UK, visit [careuk.com](https://www.careuk.com)